



Store Operations Intern

Similar Industry Titles and Key Words: Retail Operations Intern, Store Management Intern

Department: UNIQLO stores

Location: New York, Orlando, San Francisco, Los Angeles

Report to: Assigned store manager

Start: June 2019

Duration: 9 weeks

The UNIQLO Store Operations Internship Program offers highly motivated, talented individuals who are passionate about becoming true business leaders in the retail industry the opportunity to gain hands-on experience in the UNIQLO store business at a specified store location. In this paid program, you will work with key leaders of our team to learn the ins and outs of a global apparel retailer and gain experience in the everyday operations of the store, including customer service, leadership and staff development, and business analysis.

In addition to supporting the business operations of your store, you will focus approximately 20% of your scheduled time on a unique project that tackles an issue or area of improvement at your specific store location. Examples of past projects include: tracking and improving in-store app downloads, recruiting and retention, expanding customer base, and localized marketing strategies. At the end of the Internship Program, you will present your project and findings to our senior leadership team, who will offer feedback and guidance.

Not only will you gain exposure to all aspects of the UNIQLO store business and focus on solving a challenge at your store through your project, but also you will have the opportunity to network and learn from the strongest leaders in the retail industry. The UNIQLO Store Operations Internship Program is the first step in an exciting, dynamic career in store management, with the opportunity to be considered for our full-time UNIQLO Manager Candidate (UMC) Program. This program is designed for individuals who want to begin their retail management careers in UNIQLO stores.

About UNIQLO

UNIQLO offers high-quality casualwear at reasonable prices and focuses on innovation and technology, setting it apart from other retailers. With over 2,000 stores globally and growing, our vision is to become the #1 Retail Apparel Group in the world. To accomplish this feat, we are looking for passionate, diverse individuals who aspire to fulfill the company's corporate statement "Changing clothes. Changing conventional wisdom. Change the world." and provide unparalleled customer service and in-store experiences. Join our team and take the first step in becoming a true business leader to drive change and innovation in an exciting industry!

**Next Steps:**

After submission of an application or resume, there will be three rounds of interviews via an online video conferencing platform.

Required Qualifications:

- Enrolled at an accredited university for an undergraduate degree
- Ability to work 30 hours/week
- Ability to work a flexible schedule that meets the business needs, including evenings and weekends
- Passion for UNIQLO and its products
- Interest in a retail store operations career
- Strong communication and leadership skills
- Attention to detail, organizational skills, and ability to prioritize
- Ability to calculate basic retail math

Physical Demands: This position involves constant moving, talking, hearing, reaching, and standing. Involves standing for at least two consecutive hours. Involves lifting at least 30 lbs. May occasionally involve stooping, kneeling, crouching, and climbing ladders. Vision abilities include close vision, color vision, depth perception, and ability to adjust focus. May involve reaching above eye level.

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We hope to see you soon!